

Pioneers Medical Center

Finance Committee Meeting January 28, 2025 - Copy

Monday, February 17, 2025, 9:00 AM

1. Call to Order M. Schryver
2. Mission Statement M. Schryver
 - 2.1. Pioneers Medical Center will lead the effort to improve the health and wellbeing of our community.
3. Introductions N. Scritchfield
4. Approval of the Agenda M. Schryver
5. Approval of Minutes M. Schryver
 - January 2025 Finance Minutes DRAFT
6. January 2025 Financial Statements J. Nadone
7. AP Aging Report J. Nadone
 - January 2025 AP Report
8. Amplify Report J. Nadone
 - February 2025 Amplify Report
9. Other Business
10. Next Finance Committee Meeting - March 25, 2025
11. Adjournment M. Schryver



Pioneers Medical Center
Board of Director's Meeting February 25, 2025
Tuesday, February 25, 2025, 10:00 AM

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| 1. Call to Order | M. Schryver |
| 2. Pledge of Allegiance | M. Schryver |
| 3. Mission Statement | M. Schryver |
| 3.1. Pioneers Medical Center will lead the effort to improve the health and well-being of our community. | |
| 4. Approval of the Agenda | M. Schryver |
| 5. Approval of Minutes | M. Schryver |
| • January 2025 Board Minutes DRAFT | |
| 6. Introductions | N. Scritchfield |
| 7. Board Chair and Director Comments | M. Schryver |
| 8. Public Comment | |
| 9. Medical Staff Report | T. Anderson |
| 9.1. Credentialing | |
| 10. Consent Agenda | M. Schryver |
| 10.1. CEO Report | |
| • CEO Board Report- February 2025 | |
| 10.2. CNO Report | |
| 10.3. Marketing Report | |
| • Marketing Report February 2025 | |
| 11. Administrative Reports | M. Schryver |
| 11.1. Ovation Report | |
| 11.2. Finance Report | |
| 12. Other Business | M. Schryver |
| 12.1. Next Board Meeting - March 25, 2025 | |
| 13. Executive Session | |
| 14. Adjournment | M. Schryver |



EASTERN RIO BLANCO COUNTY HEALTH SERVICE DISTRICT
dba PIONEERS MEDICAL CENTER
MONTHLY MEETING OF THE BOARD OF DIRECTORS
FEBRUARY 25, 2025

DIRECTORS PRESENT:

Mark Schryver, Board President, via Zoom
Regas Halandras, Vice President
JH Sheridan, Secretary
Wade Bradfield, Board Member
Kim Tedford, Board Member

Brandon Lozano
Taylor Jens
Jasmine Mlakar
Cindy Rholl
Christalin Thomson
Jasmine McNeal
Jimmi Wells

OTHERS PRESENT:

Liz Sellers, CEO
Janelle Borchard, CNO
John Nadone, CFO
Janae Stanworth, Sr. Finance Analyst
Jessie Neitzer, Ovation Healthcare, via Zoom
Michael Santos, Legal Counsel, via Zoom
Natalie Scritchfield, Exec. Asst., Recorder
Dr. Kellie Turner
Dr. Justin Grant
Dr. Travis Anderson
Dr. Kevin Borchard
Dr. Karen Frye
Kristofer Borchard
Sage Long
Christer Ljungqvist
Sheena Balleck

Jackie Klinglesmith
Jessica Stout, via Zoom
Kathleen Honeycutt, via Zoom
Anita Ruder, via Zoom
Brinda Johnson, via Zoom
Brianna Nay, via Zoom

PUBLIC PRESENT via ZOOM:

Niki Turner
Alexis Stone
Eugene Honeycutt
Billie Jensen
Robert Johnson
Alicia Baugh
Robert Johnson
Mandi Ethridge
Shawnie Moody
Tasha Archuleta

PUBLIC PRESENT via ZOOM cont.:

Michelle Smith

Jody May

Amanda Smith

Jamie Weinholdt

Lisa Cook

Robin Casias

Bev Prosenice

Gus Halandras

Bee Blank

Su Irwin

Vonnie Stewart

Dora Dunton

Sparky Pappas

Dan Francis

Miguel Hernandez

Melissa Kindall

Luke Pelloni

Toni Francis

Bobby Gutierrez

Wendy Gutierrez

Wylie Berthelson
Susan Berthelson
Christine Halandras

PUBLIC PRESENT:

Jared Henderson, Rio Blanco Herald Times

Sherri Halandras

Scott Garcia

Pattie Terp

Annie Long

CALL TO ORDER:

President Schryver called the Monthly Meeting of the Board of Directors to Order at 10:03 AM. Directors and Attendees recited the Pledge of Allegiance. The Mission Statement was read for Board consideration.

BOARD CHAIR AND DIRECTOR COMMENTS:

Kim Tedford addressed the public present (attached).

PUBLIC COMMENT:

Public comment can be viewed here: [February 25, 2025 Public Comment.mp4](#)

APPROVAL OF THE AGENDA:

JH Sheridan made the motion to approve the agenda. Regas Halandras seconded and the motion carried.

APPROVAL OF THE MINUTES:

JH Sheridan made the motion to approve the minutes from January 28, 2025. Wade Bradfield seconded and the motion carried.

MEDICAL STAFF REPORT:

The Medical Staff continue to work toward Athena implementation.

CREDENTIALING REPORT:

Presented to the Board were eighteen providers.

For initial appointment were Dr. Joseph Cuvillion and Dr. John Horn with RadPartners.

For re-appointment from Rad Partners were Dr. Celine Melitz, Dr. Robert Stears, Dr. Jason Fox, Dr. Eugene Pretorius, Dr. Snehal Mehta, Dr. Saud Ahmed, Dr. Jennifer Schwantes, Dr. David Ruiz, Dr. Stephen Parven, Dr. Eugene Oh, Dr. Faheem Hussain, Dr. Mark Brown, and Dr. Sunthosh Madireddi. For re-appointment at Pioneers Medical Center were Dr. Mark Nishiya, Urologist; Dr. Rhett Griggs, Orthopedic Surgeon; and Jona Ely, FNP.

There were no concerns from Medical Staff on these providers. Regas Halandras made the motion to approve and grant privileges to both initial appointments and re-appointments presented. Kim Tedford seconded and the motion carried.

CONSENT AGENDA:

Kim Tedford made the motion to approve the Consent Agenda. Wade Bradfield seconded and the motion carried.

ADMINISTRATIVE REPORTS:

Finance Committee Report:

President Schryver presented the financials to the Board. For the month of January, Pioneers Medical Center recorded a negative \$174,00 net income. Year to date shows a negative net income of \$174,000 as well. The decrease in net income is due to a number of surgical cases being cancelled or rescheduled due to patient illness. The coding and billing of accounts in both the current and legacy systems continues with

over \$5,346,000 collected for the month. Operating expenses were flat when compared to monthly and yearly budget at 0% for both. The increases are located in contract labor, professional fees, purchased services, employee benefits, and budgeted supplies.

JH Sheridan made the motion to approve and accept the Finance Committee Report as presented. Regas Halandras seconded and the motion carried.

ADJOURNMENT:

Mark Schryver, President, stated that the Board will discuss legal matters pursuant to Title 24, and that Executive Session would not be recorded. JH Sheridan made the motion to move into Executive Session. Kim Tedford seconded and the motion carried.

The Board entered Executive Session at 10:58 AM. Discussion was held on the topics outlined in the agenda. In attendance were:

Mark Schryver, Board President
Regas Halandras, Vice President
JH Sheridan, Secretary
Wade Bradfield, Member

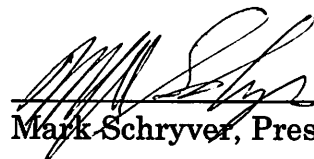
Kim Tedford, Member
Liz Sellers, CEO
Michael Santos, Legal Counsel
Jessie Neitzer, Ovation Healthcare

Regas Halandras made the motion to resume Regular Board. Wade Bradfield seconded and the Board resumed Regular Board at 2:15 PM.

Regas Halandras made the motion to adjourn the Regular Meeting. Wade Bradfield seconded and the motion carried. The Monthly Meeting of the Board of Directors adjourned at 2:16 PM.

The next Regular Meeting of the Board of Directors will be held on March 25, 2025 at 10:00 AM.

Respectfully Submitted,


Mark Schryver, President


JH Sheridan, Secretary


Natalie Scritchfield, Exec. Assistant, Recorder

Good Morning.

For those of you who do not know me, my name is Kim Brown Tedford and I am a member of the Board of Directors for Pioneers Medical Center. I am currently serving out the last portion of Jeff Eskelson's term as he moved out of our community last year. I have served as a Board Member from 2014 to 2022, and then was term limited out. I was appointed by the Board in 2024 when Jeff moved away, to serve in his absence for the remainder of his term, which expires in May 2025.

I attended the meeting as broadcast on the Facebook Meeker, Colorado Message Board on Wednesday, February 12th at the Library to listen to the comments made there. In light of that, I would like to answer some of the questions that were asked.

➤A comment was made that one member of the Board of Directors does not live in Meeker/the White River Valley, and has served on the Board for 12 years:

- 1. It is stated in the Colorado State Constitution, to run for the Hospital Board you must be eligible to vote in Rio Blanco County (per ERBHSD boundaries), must own property in Rio Blanco County, or be married to someone who owns property in the county. Mark Schryver owns property in Rio Blanco County.**
- 2. Schryver's service on the PMC Board, is just shy of 2 terms, elected in 2020 and his second term will end in 2027, at which time he will be term limited out. He has had decades of experience in the medical field and provides a wealth of information to the PMC Board based upon his experience.**

➤A question was raised regarding Pioneers Healthcare Foundation – when was the last meeting held, members of the Foundation, and what has it accomplished to assist with helping the hospital. This foundation was established to help with expenses to upgrade technology at PMC, expand healthcare services offered to members of our community, assist local individuals pursuing a career in the medical field, and deliver programs that benefit low income individuals, and provide funding for our local Meals on Wheels program.

- 1. The last meeting of PHF was held on January 28, 2025. These meetings are held as needed and quarterly. Cindy Rholl is the Director of the**

Healthcare Foundation. Members of the Foundation Board are: Dr. Grant, Mike Hoke, Todd Shults, Wade Bradfield and Kim Tedford.

2. In 2024, PHF put on a “Putt for a Purpose” 4 person golf scramble at the Meeker Golf Course, the Gobble Wobble at Thanksgiving, and during the Meeker Parade of Lights celebration, PHF had a booth on Main Street that provided winter beverages, and delectable desserts and treats as fund raisers.
3. PHF awarded \$11,500 in scholarships last year and provided \$20,000 to the Meals on Wheels program in our community. Additionally over time they have secured grant funding to help with the purchase of a Hitachi Echelon Oval wide bore MRI machine, a 3D Mammography machine, a Chem analyzer machine used in our lab, an EKG treadmill used by our Cardiopulmonary team, and the vehicle used by the Walbridge Wing which helps long term care residents participate in day trips around the area, which enriches their lives – I had one resident tell me personally about a day trip some of the residents were able to take to Grand Junction, and how very much she enjoyed it. PHF is able to provide assistance to our uninsured community members for necessary cancer screenings including mammograms for those qualified.

Questions were raised regarding the marketing and grant writer: Rachel Gates, our grant writer and marketing manager, was hired in January 2020 and recently relocated to Alabama. She has occasionally worked remotely while the Gates family lived in Meeker. She remains connected to this community; She and her husband raised their family here for many years. Rachel continues to contribute to the hospital in her current role, and since 2020, she has successfully secured \$2,671,021 in grants for both the hospital and the PHF.

► There was a comment made during the meeting that one of the attendees believed the nurses at PMC are not qualified. All nurse’s licenses are verified. These licenses are checked annually as well as when hired. Additionally, HR does a random check to be sure no issues have appeared. All staff take annual competencies and participate in health fairs.

➤At the meeting it was announced that there is not an HR person on site at PMC, and they are only there either one day a week or a few times a month, and that they have an \$11,000 income monthly.

1. The current HR Director began working at PMC 9/22 as a contract employee and was hired by PMC 7/23. She lives in Meeker and works 5 days a week at PMC. If she takes vacation days or will be out for a few days, she works from home/remotely as needed and is accessible. Her wages are within fair market range for her years' experience and education.

➤PMC currently has 8 remote workers/work from home employees. This is a business decision and is not unusual for their job descriptions and the company's needs.

➤Transparency - PMC website is 'terrible' per the opinion of an individual relayed the night of the meeting. Actually, PMC has other facilities calling often regarding our website and asking who manages it (Rachel Gates & Webolutions) because of it's accessibility. PMC has consumers comment often regarding the posted info and appreciation for news of what is happening within the facility.

1. On the 4th Tuesday of each month, which is the date of the monthly board meeting, there is opportunity for the public to attend, and the most recent signed board minutes are posted on the website to review the hospital's activity.
2. During the meeting there was a question regarding financial information at PMC, initially, how many days cash on hand. As of February 14, 2025, there were 152 days cash on hand. The covenants require 90 days cash on hand, which is met per the above. This means PMC could stay open for 152 days – this is a measurement of the days a business can continue to pay its operating expenses with the cash on hand. In researching local similarly sized hospital websites, I was unable to find any financial information on the Memorial Hospital website (Craig) or the Rangely District Hospital website (Rangely), or Ashley Regional Medical Center website(Vernal, UT).

➤Ovations Contract – PMC has been in collaboration with QHR/Ovation since 1998. The current contract expires in 2027. For 45 years, Ovation Healthcare has supported nonprofit, independent healthcare through a portfolio of shared services – designed to provide scale and efficiency to hospital business operations.

This company provides legal, financial, and supply purchasing services and discounts to the hospital. Last year, the Ovation contract (HPG) saved PMC 16%, or roughly \$1.3 Million dollars in supplies needed to run PMC. Additionally, they continually monitor the political environment and provide PMC with a heads up regarding any legislation that will affect the hospital they see coming down the pike.

1. Ovation does not have the ability to sell any facility it has a contract with. A sale of the facility is a Board decision. Ovation can only sell what it owns, and it does not own PMC. The management fee that they charge is within market value.
2. PMC's CEO worked for Ovation however the Board hires and can fire this individual.

➤ When did the clinic begin demanding payment at time of service? Like any business (grocery store, gas station, restaurant) the hospital needs to be paid when providing services. The prompt pay discount policy was adopted to assist patients with a discount if they are qualified for it at the time of service. It was adopted in 2021.

➤ PMC Health Fair – there was a question regarding what had happened to the Health Fair and was one even held last year.

1. There were advertisements for the PMC Health Fair held June 3-7 2024 at PMC on Facebook as well as it was advertised in the Herald Times on May 2, 9, 16, 23, and 30th. In 2021 385 tests were run, in 2022 476 tests were run, in 2023 599 tests were run, and in 2024 595 tests were run. Granted this was a bit different than previous years, where it used to be held once with massive lines and wait times to use these benefits. Last year, dates were posted with suggestions of when you could be seen, with the first initial of your last name used for different days. In talking with Christy Atwood, the Clinic Manager last year, she felt that this schedule was more convenient for our citizens as well as easier for the hospital staff to manage, rather than one hectic day of folks taking advantage of the services offered.

➤ PMC 2022 Community Health Needs Assessment – This report was mentioned during the meeting, and some questions were asked about how this was prepared and distributed. This survey was prepared by PMC with assistance from Kylie

Lattimore and Ovation. Notification of the survey was published in the Herald Times on August 4, 11, and 18, 2022. Quoted from the ad, “In order to best serve our community’s health care needs, your participation, feedback, and input would be greatly appreciated!” There was a QR code you could scan in the ad, and the survey was live from Friday, August 5th to Friday, August 26th. This info requesting completion of the survey was also posted on Facebook during this time frame.

1. The #1 issue of importance noted was Mental Health. Since the Community Needs Assessment, PMC has hired 4 Licensed Clinical Social Workers – of these one left Meeker due to lack of support from the community, and one works remote. Additionally 1 Licensed Professional Counselor was hired and has worked in the clinic since 2021, specializing in pediatric and adult mental health, and participates in tele mental health appointments. Mind Springs has been in Meeker for a long period of time, and PMC has access to mental health needs through them as well.

➤PMC CEO Community Involvement – Liz Sellers has participated in:

PMC Health Fair

Meeker Palooza

Hope West (board member)

Rodeos – we pay for our banners at the arena, annually renewal w/Range Call

Pioneers Putt for a Purpose golf tournament

Watts Ranch Market Community BBQ and ribbon cutting

Mock employment interviews at Meeker High School

Leadership Development at Meeker High School

Empty Bowls at the high school

High school career opportunities

Supported the RBC Fair

Meeker Craft and Gift Show

Parade of Lights

PH Foundation Cocoa and beverages at the holiday celebration downtown

Farmers Market

Sheep Dog Trials

Work Base learning program

Under the current CEO's tenure, PMC has:

1. Created a pharmacy on site to provide for your local and surrounding community, filling 61,000 prescriptions since inception and 36,158 last year. There is also a program in place to provide delivery for patients as needed in the community which is expected to come online in June.
2. Expanded the Meeker Clinic to better serve our local community
3. Created a sleep center which recently received accreditation from American Academy of Sleep Medicine. This can assist patients who experience Sleep Apnea, Insomnia, Parasomnias, and restless leg syndrome to name a few.
4. Expanded surgery - Established relationships with local hospitals and providers which bring surgeries and treatments for general surgeries, urology, spine (including the TOPS procedure which is a lumbar spinal fusion)- PMC is the only provider in the region to offer this service), hand and feet, shoulders, and cardiology. Growing the Orthopedic practice to be nationally recognized.
5. Established clinics in Craig and Grand Junction, CO to support ortho care for patients in in these locales.
6. PMC has received numerous awards including Heathgrades Joint Replacement Excellence Award (2024 – “This distinction, along with numerous other accolades from HealthGrades, reflects Pioneer Medical Center’s outstanding clinical performance and distinguishes it as one of the nation’s leading hospitals.”), America’s 100 Best Hospitals for Joint Replacement Award (2025), Outstanding Patient Experience Award (2024 and 2022)

➤PMC Employee questions raised.

1. Why does the hospital appear to be understaffed? Per Colorado HB 22-1401, PMC is staffed as required by the Colorado Public Health and Environment guidelines. A quarterly report is submitted to ensure the staffing plan is followed. This plan was most recently approved by the board of Directors in September 2024.
2. Monitoring employee social media – what employees do on their own time is their business. The Code of Conduct expects employees to behave in a

manner that represents the facility and conduct themselves as members of our team. If you post something on social media, expect that others will see it (that is the idea after all, correct?). If you feel you are being monitored, I believe there is a way to block that person from seeing your posts – problem solved.

3. Why are people who live locally pushed out? Since we all know quite a few of the people who work at PMC, this may seem like a rather large number of folks who either choose not to work at PMC any longer or some that are let go for cause. A few years ago, the MS/ER area was so toxic, a tri leadership team worked together to support staff, hold individuals accountable, and change that culture. This decision was supported by leadership, board, and providers. This effort was successful.
4. It was reported at the meeting that some folks present that had worked at PMC were fired without rehire options. In fact, PMC is unaware of any nurses currently working in Rifle that were with PMC that are not eligible for rehire. There is one nurse who resigned from PMC whose husband still works there. This person is a very good nurse, and PMC would welcome the opportunity to consider rehiring her.
5. Heaping more jobs and responsibilities on people – All directors are following their job descriptions. As I am sure we all can imagine, health care comes with a lot of stress day to day. We all have good and bad days. PMC works to send leaders out early or give an extra day off if needed to assist with this issue. If someone asks for additional support, it is provided. This is tempered however with the employee needing to step up and complete their duties as needed – not slack off and let someone else take it over, then complain about being too busy. Everyone needs to take responsibility for their own work.
6. Travelers – Departments do not like the expense of travelers and PMC works hard to hire permanent staff. There has been a recent incident where in one department the leader of that area had 2 permanent staff hired, and did not want to mentor or support them, effectively running them off due to lack of support. This department is now running very well with changes made to correct this situation. The majority of managers that encounter good travelers encourage them to become permanent staff, and we have had several hires that have become new PMC employees.

7. PMC Employees using cell phones – PMC acknowledges this is an ongoing issue with employees. It is not appropriate during patient care. This is continually monitored. There is a policy in place that this is not allowed, however it is difficult to continually monitor. If you see this occurring as a patient, please bring it to a leader's attention so it can be addressed. I personally find this annoying most places a person goes these days –
8. PMC Travelers not helping Walbridge Wing residents – This is one of the many reasons PMC has terminated the contract with Staffing First as a source of travelers. Multiple emails had been sent to the leadership of the Walbridge Wing but no action was taken to hold these individuals accountable for their lack of assistance in helping our most precious and fragile people. The leadership at the time this was discovered chose who and when someone would be addressed, and that was not up to the PMC required level of care. There are many reasons for some of the recent terminations which are confidential information, however this one alone infuriates me that our most vulnerable people were put at risk.

Thank you for your time and attention.