

# In *Good* Health

News from Pioneers Medical Center

January 2018

## PMC Recognized as a Most Improved Critical Access Hospital

Pioneers Medical Center received the title 2017 Most Improved Critical Access Hospital based on operational excellence. Pioneers has worked hard over the past decade to offer great patient care, that is appropriate for a rural community, and to operate the enterprise as a business. Pioneers has taken three critical steps to help attain operational excellence. 1) In 2010, Pioneers received Critical Access Hospital Status. This helped to improve reimbursements and payments from Medicare and private insurances. 2) The Billing Office is constantly streamlining processes and negotiating with insurances for the best rates, and 3) Pioneers has implemented several new services to meet the growing healthcare needs of area residents.

“We are honored to receive this award,” says Ken Harman, CEO. “This is a reflection of a full team effort, from the leadership level all the way through the staff level, giving great care, and the administrative functions working well.”



PMC Board of Directors accepts Most Improved Critical Access Hospital Award from QHR

## Patient Portal Arrives

You can Access your Medical Records - In November 2017, Pioneers launched a new electronic medical records system. Although many of the benefits of this new system streamlines the documentation used by your clinical team; as the patient, you now have online access to your medical records through the Patient Portal. With the portal you can make Prescription Refill requests (these take about 72 hours to process). You can review test results, email your provider with NON-urgent questions, and you can pay your bill on line... all in one place. To get registered call Kim Warren at 970-878-9707.

## Message From the Desk of Ken Harman, CEO

Pioneers Medical Center is honored to be your local healthcare provider. We recognize that you have choices to receive your personal and family healthcare. Our number one goal is to provide the best care possible. This means every step of your experience from your initial check in, your clinical care and through navigating insurances and payment options, should be the best experience possible. Improvement is a continuous goal, so please let us know how we can make your healthcare experiences better.

The move into the new medical facility positioned PMC to better serve our community and we are excited that over the past two years, we have added a variety of enhanced services. Please take a few minutes to read through this newsletter to learn a few of the programs we have put in place to improve your experience and care at Pioneers Medical Center.



  
**PIONEERS**  
MEDICAL CENTER  
*The Care You Count On*

# PMC Quick Stats

## In 2017 Pioneers Medical Center:

- ◇ Served **12,810** patient visits through the Emergency room, hospital and family clinic.
- ◇ Performed **162** Orthopedic and Revision Surgeries
- ◇ Performed **151** General, Gastroenterology, and Urology Surgeries
- ◇ Provided **4,374** Physical, Occupations and Speech therapy sessions
- ◇ Ran **107,110** Lab tests

## Orthopedic Care Draws Patients from Across Colorado

The Pioneers Orthopedic Program boasts two fellowship trained Orthopedic Surgeons. Dr. Kevin Borchard and Dr. Dan Ward, and the surgery team are building a reputation, for great surgery outcomes delivered with skill and compassion. Patients are coming to Meeker to receive a variety of knee, hip, wrist, ankle, shoulder and procedures. Additionally, our surgeons offer revision care, which very few orthopedic surgeons across the Western Slope offer.



In 2018, we are looking forward to expanding the orthopedic care with Dr. Wade Ceola to perform neck and spine surgery care Pioneers.

## Nuclear Medicine to be Offered in late 2018

Pioneers will be adding Nuclear Medicine, which is a type of medical imaging used to diagnose and treat a variety of diseases, including many types of cancers, heart disease, heart attacks, gastrointestinal, endocrine, neurological disorders and other abnormalities within the body.



Photo From: <https://medical-center.lomaalindahc.org/loma-lindo-university-expands-nuclear-medicine-program-bachelor%E2%80%99s-degree>

## Pioneers Healthcare Foundation Works to Fund Critical Healthcare Equipment

Throughout 2018 Pioneers Healthcare Foundation will work to secure grants and donations that will support many of the services offered at Pioneers Medical Center. Investing in Capital Equipment and technology is paramount to our local hospitals ability to provide primary and emergency care. PHF will seek funding opportunities to invest in EKG and Ventilator Machines, Critical Laboratory Equipment, Nuclear Medicine and local Infusion Pharmacy Equipment.

In 2017, Pioneers Healthcare Foundation supported many programs such as Meals on Wheels, Healthcare Scholarships and raised monies for 3D Mammography Machine and a Patient Monitoring System at PMC.



## 3D Mammography

*Now Available in Meeker at PMC*

It is said that 1 in 8 women will be diagnosed with breast cancer, the better the screening opportunities the better chance we have of early detection. Pioneers has installed the new 3D machine. With 3D Mammography the clarity of the image is much improved and will allow for a better read of the images. Additionally, the patient will be exposed to about 50% less radiation exposure.

Pioneers Healthcare Foundation received over \$135,000 in donations and grants which funded 50% of the new 3D System. We felt that bringing the 3D technology to our community was critical for cancer screenings. Our community members and businesses have been very supportive of this undertaking, contributing to the Mammography Machine. We appreciate everyone's generosity.